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January 25, 2025

Water System Operators

Re: Metals in Drinking Water – "Flush" Message in Annual Reports

Anytime the water in a particular faucet has not been used for six hours or longer, "flush" your cold-water pipes by running the water until you notice a change in temperature. *(This could take as little as five to thirty seconds if there has been recent heavy water use such as showering or toilet flushing. Otherwise, it could take two minutes or longer.)* The more time water has been sitting in your home's pipes, the more lead it may contain.

Use only water from the cold tap for drinking, cooking, and especially making baby formula. Hot water is likely to contain higher levels of lead.

The two actions recommended above are very important to the health of your family. They will probably be effective in reducing lead levels because most of the lead in household water usually comes from the plumbing in your house, not from the local water supply.

Conserving water is still important. Rather than just running the water down the drain you could use the water for things such as watering your plants.

If you have any questions, please contact our Drinking Water Program at 604-870-7903 or 1-866-749-7900.

Sincerely,

Alex Kwan
Acting Manager, Drinking Water Program
Fraser Health Authority
HPLand@fraserhealth.ca

DRINKING WATER SYSTEM ANNUAL REPORT

Reporting Period: January 1st to December 31st , 2024

Water System **North Bend Water System**

Water System Owner **Fraser Valley Regional District**

Primary Contact Name (Operator or Manager) Dave Roblin

Phone Number (Operator or Manager) 604 702 5027

E-mail (Operator or Manager) droblin@fvrd.ca

DESCRIBE YOUR WATER SUPPLY SYSTEM

What is the Source(s) of Raw Water?

☐ Deep Well ☐ Shallow Well ☒ Surface Water ☐ Other

If other, specify details:

Does the Drinking Water System have Primary Disinfection? ☐ Yes ☐ No

☐ Chlorination ☒ Ultraviolet Light ☐ Ozone ☒ Other

If other, specify details: SAND AND FILTER CARTRIDGE

Does the Drinking Water System have Secondary Disinfection? ☒ Yes ☐ No

☒ Chlorination ☐ Other

If other, specify details:

Does the Drinking Water System have Filtration? ☒ Yes ☐ No

Check all boxes that apply

☒ Cartridge Filter(s) ☐ Carbon Filter ☒ Sand Filtration ☐ Reverse Osmosis ☐ Other

If other, specify details:

PUBLIC REPORTING

Emergency Response & Contingency Plan (ERCP)

Is your ERCP up to Date? ☒ Yes ☐ No

How do you Inform the System Users of the ERCP?

☐ Hand Delivered ☐ Bulletin Board ☐ Newspaper ☐ Utility Bill Insert ☒ Website

☐ Other (specify details)

Drinking Water System Annual Report

How do you Inform the System Users of the Annual Report?

☐ Hand Delivered ☐ Bulletin Board ☐ Newspaper ☐ Utility Bill Insert ☒ Website

☒ Other call in

COMPLIANCE WITH OPERATING PERMIT

List the conditions of your Operating Permit (Contact the DWO for a copy if needed):

Are you in compliance with your Operating Permit? ☒ Yes ☐ No

BACTERIOLOGICAL TESTING AND DRINKING WATER PROTECTION REGULATION WATER QUALITY STANDARDS

How many bacteriological samples were collected during this reporting period? ***50***

What is the minimum required sampling frequency for this system? (#samples/month) ***4/ mnth***

Additional sampling details:

Was the minimum required sampling frequency achieved? ☒ Yes ☐ No

Comments:

Bacteriological summary attached to this report? ☒ Yes ☐ No

If no, how do the users of the system view the results?

WATER QUALITY STANDARDS FOR POTABLE WATER

Parameter:	***Standard:***	**Did this system meet standard?**	
Escherichia coli (for all samples)	No detectable *Escherichia coli* per 100ml	☒ Yes	☐ No
Total Coliform Bacteria *(if only 1 sample collected in a 30 day period)*	No detectable total coliform bacteria per 100ml	☒ Yes	☐ No
Total Coliform Bacteria *(if more than 1 sample collected in a 30 day period)*	No more than 10% of samples contain total coliform bacteria, **and** No sample has more than 10 total coliform bacteria per 100 ml **yes**	☐	☐

If the system did not meet any of above Drinking Water Protection Regulation standards, record the results in the table below; attach additional sheets if necessary.

Date	TC/100ml	E.coli/100ml	Reason	Corrective Action
05/07/2024	NRLABE			
01/16/2024	QRWRT			Re sample
01/09/2024	QRWRT			Re sample

CHEMICAL SAMPLING COMPLETED DURING THIS REPORTING PERIOD

Was any chemical sampling conducted during reporting period? ☒ Yes ☐ No

If no, when were the last chemical samples conducted for this system?	***If yes, did all water samples meet the Guidelines for Canadian Drinking Water Quality?***
(date) ☐ Don't Know ☐ Never	☒ Yes ☐ No

If any water samples did not meet the Guidelines for Canadian Drinking Water Quality, record the results in the table below; attach additional sheets if necessary.

Parameter	Result	Corrective Action / Treatment / Comments

ADDITIONAL TESTING

Does the system have analyzers for continuous monitoring? ☒ Yes ☐ No

If yes, check all boxes that apply:

☒ Chlorine ☒ Turbidity ☐ Other (details)

Are the results available on request?

If any additional testing or sampling was conducted, record results in the table below; attach additional sheets if necessary.

Additional Testing & Reason for Sampling	Corrective Action Taken

WATER QUALITY COMPLAINTS

Were there any water quality complaints in this reporting period? (e.g. taste, odour, colour etc.) ☐ Yes ☒ No

If yes, complete the table below; attach additional sheets if necessary.

Date	Water Quality Complaint	Corrective Action / Treatment

OPERATIONAL PROBLEMS

Were there any operational problems during this reporting period? (e.g. insufficient water supply, malfunction of disinfection equipment, line breaks, elevated turbidity etc.). ☐ Yes ☒ No

If yes, complete the table below; attach additional sheets if necessary.

Incident Date	Type of Operational Problem	Corrective Action Taken

MAJOR UPGRADES/REPAIRS & EXPENSES

Were there any major upgrades/repairs or any major costs incurred during this reporting period? ☐ Yes ☒ No

If yes, complete the table below; attach additional sheets if necessary.

Major Upgrades/Expenses	Details
Improvements required by DWO	
Additions/changes to system	
Purchase or install new equipment	
Equipment repair or replacement	
Annual maintenance of system	Flushed and annual valve and hydrant maintenance
Specialist report	
Other	

FUTURE IMPROVEMENTS

Are there any plans for future improvements? ☐ Yes ☒ No

If yes, complete the table below; attach additional sheets if necessary.

Future Upgrades or Improvements	Estimated Date of Completion

DATE COMPLETED: July 08 2025	**COMPLETED BY: Dave Roblin**

Sample Range Report

Fraser Health Authority

Facility Name: North Bend Water System
Date Range: Jan 1 2024 to Dec 31 2024

Operator Dave Roblin
45950 Cheam Ave
Chilliwack, BC V2P 1N6

Sampling Site	Date Collected	Total Coliform	E. Coli	Fecal Coliform
Reservoir,				
	1-16-2024 11:10:00 AM	QRWRT	QRWRT	
	1-23-2024 11:00:00 AM	LT1	LT1	
	3-12-2024 12:00:00 PM	LT1	LT1	
	4-9-2024 12:05:00 PM	LT1	LT1	
	5-7-2024 11:45:00 AM	NRLABE	NRLABE	
	6-4-2024 11:30:00 AM	LT1	LT1	
	7-2-2024 11:00:00 AM	LT1	LT1	
	7-30-2024 10:30:00 AM	LT1	LT1	
	8-27-2024 9:45:00 AM	LT1	LT1	
	9-24-2024 9:45:00 AM	LT1	LT1	
	10-22-2024 10:15:00 AM	LT1	LT1	
	11-19-2024 10:00:00 AM	LT1	LT1	
	12-17-2024 10:30:00 AM	LT1	LT1	
	Total Positive:	0	0	0
CN Meter Sample Port, North Bend				
	1-2-2024 10:45:00 AM	LT1	LT1	
	1-30-2024 10:30:00 AM	LT1	LT1	
	2-27-2024 10:55:00 AM	LT1	LT1	
	3-26-2024 9:15:00 AM	LT1	LT1	
	4-30-2024 11:15:00 AM	LT1	LT1	

	5-21-2024 10:45:00 AM	LT1	LT1	
	6-18-2024 11:15:00 AM	LT1 GTR200	LT1 GTR200	
	7-16-2024 11:35:00 AM	LT1	LT1	
	8-13-2024 9:25:00 AM	LT1	LT1	
	9-10-2024 9:00:00 AM	LT1	LT1	
	10-8-2024 10:10:00 AM	LT1	LT1	
	11-5-2024 9:45:00 AM	LT1	LT1	
	12-3-2024 9:45:00 AM	LT1	LT1	
	Total Positive:	0	0	0
Highline Rd stand pipe, Highline Rd North Bend				
	1-9-2024 11:10:00 AM	QRWRT	QRWRT	
	3-5-2024 11:20:00 AM	LT1	LT1	
	4-2-2024 11:00:00 AM	LT1	LT1	
	4-23-2024 11:20:00 AM	LT1	LT1	
	5-28-2024 11:19:00 AM	LT1	LT1	
	6-25-2024 9:10:00 AM	LT1	LT1	
	7-23-2024 9:55:00 AM	LT1	LT1	
	8-20-2024 11:15:00 AM	LT1	LT1	
	9-17-2024 9:30:00 AM	LT1	LT1	
	10-15-2024 9:30:00 AM	LT1	LT1	
	11-12-2024 9:30:00 AM	LT1	LT1	
	12-10-2024 9:30:00 AM	LT1	LT1	
	Total Positive:	0	0	0
Old Post Office Rd stand pipe, Old Post Office Rd North Bend				
	2-6-2024 10:05:00 AM	LT1	LT1	
	2-13-2024 10:45:00	LT1	LT1	

AM			
2-20-2024 10:30:00 AM	LT1	LT1	
3-19-2024 10:45:00 AM	LT1	LT1	
4-16-2024 10:55:00 AM	LT1	LT1	
6-11-2024 11:10:00 AM	LT1	LT1	
7-9-2024 10:00:00 AM	LT1	LT1	
8-6-2024 12:00:00 PM	LT1	LT1	
9-3-2024 10:00:00 AM	LT1	LT1	
10-1-2024 9:45:00 AM	LT1	LT1	
10-29-2024 9:45:00 AM	LT1	LT1	
11-26-2024 9:15:00 AM	LT1	LT1	
Total Positive:	0	0	0

Result Values: **E - estimated** **L - less than** **G - greater than**

Samples that contain total coliform:	0	0.00% of total
Samples that contain e. coli:	0	0.00% of total
Samples that contain fecal coliform:	0	0.00% of total
Number of consecutive samples that contain total coliform:	0	
Number of samples that contain total coliform in last 30 days:	0/1	
Total number of samples:	50	

Comments:

Environmental Health Officer
Jan 14 2025

FOR FURTHER INFORMATION PLEASE CALL: Jessica Hibbs (604) 870-7900

Element
#104, 19575-55 A Ave.
Surrey, British Columbia
V3S 8P8, Canada

T: +1 (604) 514-3322
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W: www.element.com

Analytical Report

Bill To: Fraser Valley Regional District
1 - 45950 Cheam Ave.
Chilliwack, BC, Canada
V2P 1N6
Attn: Accounts Payable
Sampled By: J. V.
Company: FVRD

Project ID: FVRD Chem/Phys
Project Name: Chem/Phys
Project Location: Canyon
LSD:
P.O.:
Proj. Acct. code:

Lot ID: **1818621**
Control Number:
Date Received: Jun 3, 2025
Date Reported: Jun 6, 2025
Report Number: 3144197
Report Type: Final Report

Reference Number	1818621-6
Sample Date	June 03, 2025
Sample Time	09:15
Sample Location	
Sample Description	Northbend / Highline Rd. / 5.0 °C
Sample Matrix	Drinking Water

Analyte		Units	Result	Nominal DL	Guideline Limit	Guideline Comments
Metals Extractable						
Aluminum	Extractable	mg/L	0.002	0.001	0.1 OG, 2.9 MAC	Below OG
Antimony	Extractable	mg/L	0.00006	0.00002	0.006	Below MAC
Arsenic	Extractable	mg/L	0.0007	0.0001	0.010	Below MAC
Barium	Extractable	mg/L	0.041	0.0001	2.0	Below MAC
Boron	Extractable	mg/L	0.008	0.002	5	Below MAC
Cadmium	Extractable	mg/L	0.00001	0.00001	0.007	Below MAC
Chromium	Extractable	mg/L	0.00049	0.00005	0.05	Below MAC
Copper	Extractable	mg/L	<0.0005	0.0005	1 AO, 2 MAC	Below AO
Lead	Extractable	mg/L	0.00003	0.00001	0.005	Below MAC
Selenium	Extractable	mg/L	0.0005	0.0002	0.05	Below MAC
Strontium	Extractable	mg/L	0.10	0.0001	7.0	Below MAC
Uranium	Extractable	mg/L	0.00009	0.00001	0.02	Below MAC
Vanadium	Extractable	mg/L	0.00054	0.00005		
Zinc	Extractable	mg/L	0.0034	0.0005	5.0	Below AO
Physical and Aggregate Properties						
Colour	True	Colour units	<5	5		
Turbidity		NTU	0.20	0.1		
Routine Water						
pH			7.97	0.01	7.0-10.5	Within Range
pH - Holding Time			Exceeded			
Temp. of observed pH		°C	24.2			
Electrical Conductivity	at 25 °C	µS/cm	239	1		
Calcium	Extractable	mg/L	36	0.01		
Iron	Extractable	mg/L	<0.004	0.004	0.1	Below AO
Magnesium	Extractable	mg/L	3.4	0.02		
Manganese	Extractable	mg/L	<0.001	0.001	0.02 AO, 0.12 MAC	Below AO
Potassium	Extractable	mg/L	2.3	0.04		
Silicon	Extractable	mg/L	5.6	0.005		
Sodium	Extractable	mg/L	3.0	0.1	200	Below AO
T-Alkalinity	as CaCO3	mg/L	103	5		
Chloride	Dissolved	mg/L	0.95	0.05	250	Below AO
Fluoride	Dissolved	mg/L	0.03	0.01	1.5	Below MAC
Nitrate - N	Dissolved	mg/L	0.02	0.01	10	Below MAC
Nitrite - N	Dissolved	mg/L	<0.01	0.01	1.0	Below MAC
Sulfate (SO4)	Dissolved	mg/L	12.4	0.1	500	Below AO
Hardness	as CaCO3 (extractable)	mg/L	104	1		
Total Dissolved Solids	Extractable	mg/L	136	1	500	Below AO